

TASK: Cordless Hanging Unevenly

Use If/When: The cordless shade is raising and lowering unevenly.

Tools Needed: N/A

1. Confirm window and shade are level. If the shade is not installed level, readjust the brackets and check level again.



2. Operate shade. If shade is hanging uneven, confirm there are no obstructions causing the shade to move.

Examples: Door handles, window cranks, molding, etc. If there are no obstructions, proceed to step 3.

3. Review back of shade to confirm no cords are caught on the rings. The cords should be straight when lowered. If cords are caught on the rings unhook the cords from the ring.

Correct :

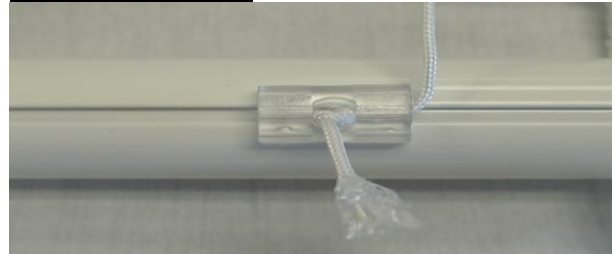


Incorrect Way:



4. Operate shade. If shade is hanging uneven, locate the Cord Tie Off Clips on the cordless tube to the part of the shade that is hanging longer.

Cord Tie Off Clip:



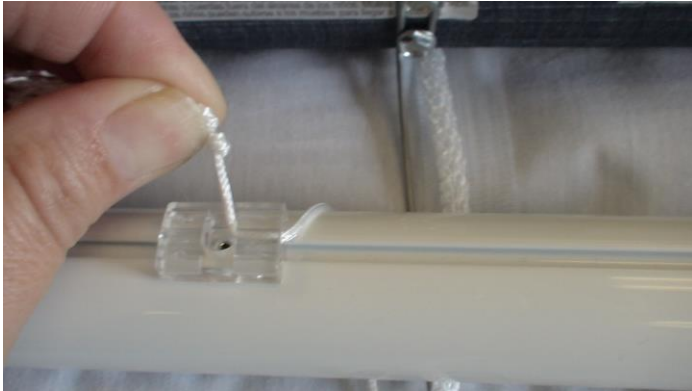
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5. Pull the knotted cord until the longer part of the shade is the same height with the rest of the shade and tie a new knot.

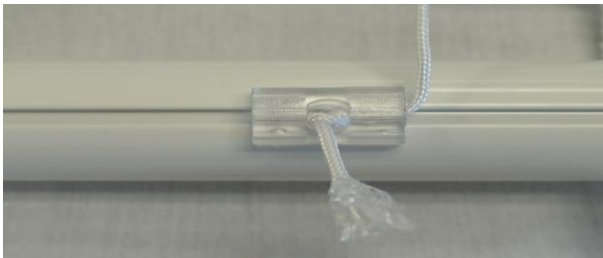
Do NOT cut the extra cord off until the shade has been operated a few times to confirm it is now hanging level and the new knot is holding.



6. Test the operation of the shade. If shade will not rise, repeat step 5 until shade operates correctly. If shade is hanging level, proceed to step 7.



7. Trim the extra cording above the knot leaving about a 1" of extra cording beyond the knot. Operate shade.



8. When raising or lowering shade, always operate with the pull ring located on the back side. Pulling on the bottom hem could cause damage to the shade.

